



BALANGA WATER DISTRICT

EGSA Tuyos, Balanga City, Bataan 2100

Contact No. 0919-087-0348

E-mail: balanga_water@yahoo.com

CERTIFICATE OF CUSTOMER SATISFACTION

This is to certify that the BALANGA WATER DISTRICT complies with R.A. No. 11032 of the Ease of Doing Business (EODB) and Efficient Government Delivery Service Act of 2018 by acting upon 291/291 or 100% of received customer complaints through Commercial Services Department.

This certification is issued in compliance to LWUA-DBM Joint Memorandum Circular No. 2020-1 re: Guidelines on the Grant of FY2020 Performance Based Bonus for Local Water District.

Issued this 9th day of August 2021 at Balanga City, Bataan.


Maria Victoria G. Tungol
Senior Customer Service Officer

Noted:



Engr. Charlito G. Rodriguez
General Manager