



BALANGA WATER DISTRICT

EGSA Tuyo, Balanga City, Bataan 2100

Contact No. 0919-0870348

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COMMERCIAL SERVICES DEPARTMENT

CERTIFICATION OF CUSTOMER SATISFACTION

This is to certify that the BALANGA WATER DISTRICT complies with R.A No. 11032 of the Ease of doing Business (EODB) and Efficient Government Delivery Service Act of 2018 by acting upon 1,392/1,392 or 100% of received customer complaints through Commercial Services Department.

This certification is issued in compliance to LWUA-DBM joint Memorandum Circular No. 2020-1 re: Guidelines on the Grant of FY2022 Performance Based Bonus for Local Water District.

Issued this 25th day of January 2023 at Balanga City, Bataan.

Maria Victoria G. Tungol
Supervising Customer Service Officer

Noted by:

Engr. Charlito G. Rodriguez
General Manager