



BALANGA WATER DISTRICT

EGSA Tuyó, Balanga City, Bataan 2100

Contact No. 0919-087-0348

E-mail: balanga_water@yahoo.com

COMMERCIAL SERVICES DEPARTMENT

CERTIFICATION OF CUSTOMER SATISFACTION

This is to certify that the BALANGA WATER DISTRICT complies with R.A No. 11032 of the Ease of Doing Business (EODB) and Efficient Government Delivery Service Act of 2018 by the acting upon 127/127 or 100% of received customer complaints through Commercial Services Department.

This certification is issued in compliance to LWUA-DBM joint Memorandum Circular No. 2020-1 re: Guidelines on the Grant of FY2021 Performance Based Bonus for Local Water District.

Issued this 29th day of December 2021 at Balanga City, Bataan.


Maria Victoria G. Tungol
Supervising Customer Service Officer

Noted by:



Engr. Charlito G. Rodriguez
General Manager